

## Environmental Policy

Focus Referrals, part of the Linnaeus Group, offers a range of high-quality veterinary services for small animals via our practice situated in Banbury Oxfordshire.

Focus Referrals is a dedicated specialist-led veterinary ophthalmology referral service for dogs, cats and rabbits. We welcome pets from all over the UK for ophthalmology consultations. We perform advanced ophthalmological surgeries in our purpose-built surgical suites including cataract surgery, eyelid/facial reconstructions, and corneal grafts in our state-of-the-art clinic. We aim to provide a personalised service and gold standard care for all patients, owners and referring vets. At our practice, our team works hard to provide friendly, empathic and knowledgeable support to pet owners, while maintaining the very highest standards in patient care and client service.

Our core environmental impacts are Climate Change, Waste Management and Responsible Pharmaceutical and Chemical Stewardship. We acknowledge that our operations have an effect on the environment and our ambition is to continually improve by:

- Accessing sustainability-focused forums and training
- Monitoring key resources such as electricity, gas, water, anaesthetic gases and transport, and setting reduction targets
- Calculating a Scope 1, 2 and partial Scope 3 carbon footprint, and setting an annual reduction target
- Using sustainability performance metrics to drive change
- Supporting sustainable transport options and healthy lifestyles for our Associates
- Carrying out One Health projects
- Improved resource management including sustainable procurement choices and waste management plans
- Providing our clients with support on preventative care strategies
- Accepting returns of unused or out-of-date veterinary medicines to our practices
- Being compliant with applicable environmental regulations and meeting our clients' expectations.

Focus Referrals are committed to reducing their environmental impact through a journey of continual improvement by being members of the Investors in the Environment accreditation scheme. Our practice is registered on the [iiE Green Directory](#).

Charlotte Wynn is our Sustainability Lead and has designated responsibility for the day-to-day implementation of this policy.

We communicate this policy to our Associates, ensuring that they are provided with training to increase awareness of environmental matters and opportunities to make changes. We make this policy available to our clients through our practice website and we welcome ideas or questions from clients via our Client Care teams.

For further questions on Linnaeus Sustainability, please contact [sustainability@linnaeusgroup.co.uk](mailto:sustainability@linnaeusgroup.co.uk) or go to the website at <https://www.linnaeusgroup.co.uk/about-us/sustainability> for more information.

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